

Training course for Healthcare and Travel Professionals



QEF
queen elizabeth's
foundation for
disabled people

Supporting your clients with physical and
hidden disabilities travel in the aircraft cabin

with **BRITISH AIRWAYS** 



This course develops your practical knowledge of the aircraft cabin environment so that you can support your clients with a disability or complex health need to achieve a comfortable flight.

Developed with support from British Airways, we guide you through all aspects of being inside the aircraft cabin, to increase your knowledge and confidence when supporting your client in making their travel choices.

Join us with cabin crew as we explain:

- preparing for the flight
- booking assistance and support
- why the aircraft type can impact comfort
- seating locations in the cabin for disabled passengers
- essential cabin safety factors that may influence the flight
- the use of oxygen, ventilators and medical equipment
- the sensory environment of the cabin and strategies for managing
- accessing the toilet and managing continence options
- options for boarding and disembarking the aircraft
- how cabin crew can help you during the flight



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**Accessible
Aviation**





This course is for

Occupational therapists, nurses involved in patient's repatriation, specialist travel agents, accessible tourism experts, airport assistance managers, who support their clients or customers in making life choices when flying is involved.

You will learn

- How to plan for your client's flight, book assistance, and locate additional expert support
- The types of support that are available for clients when boarding and in flight
- The key touch points for clients and the protocols used on board to support passengers
- The legal principles of accessibility and to know when this can impact your client's journey

Location

QEF Mobility Centre, 1 Metcalfe Ave, Carshalton SM5 4AN

Date and time

Tuesday October 18th 2022

The course is one full day, commencing at 9:30 and closing at 16:00.

Booking

Cost per course: £250 + VAT, including refreshments, light lunch and certificate

Spaces are limited. Contact us to reserve your place: mobility@qef.org.uk or call 0208 770 1151

***“Extremely informative, the breadth of knowledge
I accumulated was brilliant”***

***“The combination of trainers was really useful as it gave
a rounded view...Definitely worth attending”***



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