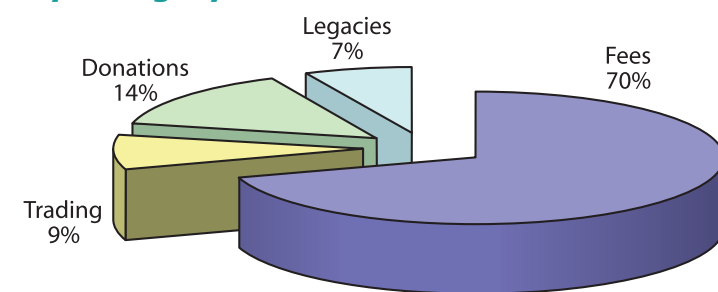


The charts and the summary below provide an overview of the financial progress achieved by the Foundation in the past ten years.

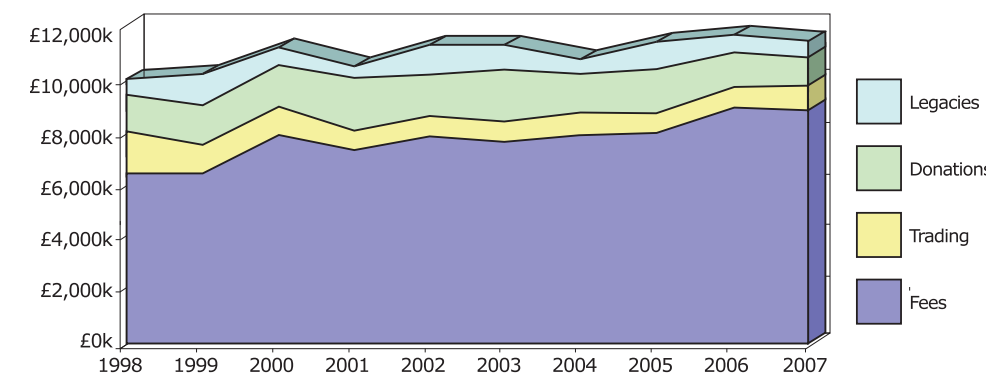
The four main sources of income for the Foundation are fees from services provided, donations, legacies and revenue from QEF Trading. The average breakdown of income from each source over the past ten years is illustrated in the chart below. Donations and legacies represent 21% of total income and this confirms the indispensable contribution made by our donors and supporters to the resources available to the Foundation.

### Income by Category 1998 – 2007



Over the past ten years, although fees for services have become an increasing proportion of total income, it is voluntary income that provides the funds that are used to develop services, improve facilities and meet the changing needs of disabled people.

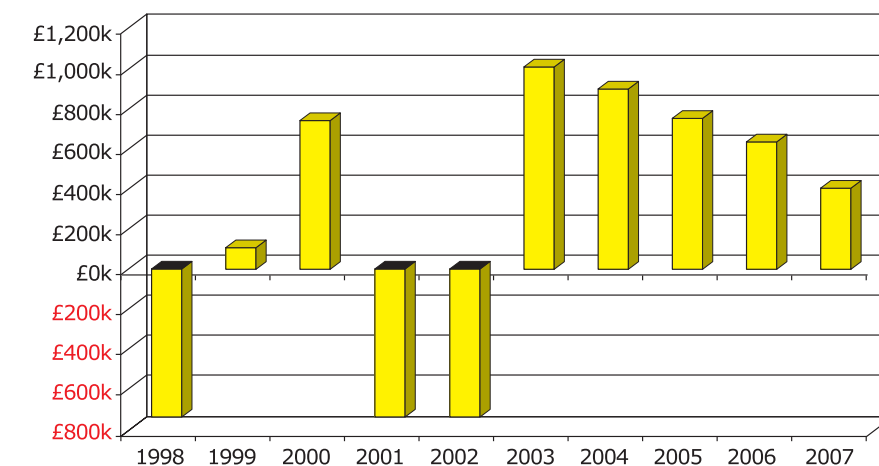
### Annual Income Summary 1998 – 2007



The Net Income/Expenditure chart reveals the ten year financial performance. It shows how the financial position of the Foundation has stabilised and that 2007 represents a fifth consecutive year of appropriate surplus.

Operational efficiency and carefully planned expenditure have improved financial results and allowed the Foundation to build up its reserves to cover unforeseen eventualities, as recommended by the Charity Commission.

### Net Income/Expenditure 1998 – 2007



Excludes FRS17 pensions adjustment

The figures above have been taken from the Annual Report and Accounts.

A copy of the Annual Report and Accounts for the year ended 31 March 2007, which contains the Trustees' Report and the audit opinion, can be obtained from the Company Secretary at Leatherhead Court, Woodlands Road, Leatherhead, Surrey KT22 0BN.

### Late Patron:

Her Majesty, Queen Elizabeth, the Queen Mother

### President:

Corinna, Lady Hamilton of Dalzell DL

### Board of Trustees and Governors:

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Peter Sedgwick

Vice-Chairmen:

Rupert Evenett FCA

James Wates ACIOB

Chairman of Audit and Finance Committee:

David Kay FCA FCT

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Malcolm Cockren

Philip Evans

Brigadier Robin Garnett OBE FRCP

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Edward Guinness CVO

Corinna, Lady Hamilton of Dalzell DL

Dr Richard Hardie TD FRCP

Lynn Scotcher SROT

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Governors:

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John Anderson FCIOB

Michael Bowman-Vaughan FCA

Clive Bowring

Walter Boyce OBE

Sir Francis Brooke Bt

George Brooksbank

Stamp Brooksbank

Colin Brumpton

Nicholas Calvert

The Right Rev and Right Hon Richard Chartres, Lord Bishop of London

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Commissioner Elizabeth Matear, Free Churches' Moderator

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Dr Stephen Duckworth OBE LRCP MRCS

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His Eminence, Cardinal Cormac Murphy-O'Connor, Archbishop of Westminster

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David Stoddart

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Valerie Thum

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The Hon Mark Vestey

Adrian White CBE DL

Nicholas Witchell

Beryl Wright

Honorary Consultant in Rehabilitation:

Dr David Jenkins MB FRCP DPhys-Med

Consultant Psychiatrist:

Dr Mary Chisham MB BS MRCPsych DRCOG

Consultant Neuropsychiatrist:

Dr Robin Jacobson MD MRCP FRCPsych

Honorary Property Consultant:

John Anderson FCIOB

Honorary Media Consultant:

Nicholas Witchell

Solicitors:

Vizards Tweedie

Bankers:

National Westminster Bank plc

Queen Elizabeth's Foundation for Disabled People  
Leatherhead Court, Woodlands Road, Leatherhead  
Surrey KT22 0BN Registered in London No. 892013  
Tel: 01372 841100 Fax: 01372 844072  
Website: www.qef.org.uk

### Brain Injury Centre

Banstead Place, Park Road, Banstead, Surrey SM7 3EE  
Principal: Eileen Jackman Tel: 01737 356222

### Development Centre

Oaklawn Road, Leatherhead, Surrey KT22 0BT  
Manager: Eileen Jackman Tel: 01372 841300

### Mobility Centre

Damson Way, Fountain Drive, Carshalton, Surrey SM5 4NR  
Operations Manager: Sal Grier Tel: 020 8770 1151

### Training College

Leatherhead Court, Woodlands Road, Leatherhead, Surrey KT22 0BN  
Principal: Garry Billing Tel: 01372 841100

### Resource Centre

Brent Way, Dartford, Kent DA2 6DA  
Manager: Debbie Saunders Tel: 01322 394100

### DISS Disability Information Services

Oaklawn Road, Leatherhead, Surrey KT22 0BT  
Manager: Hugh Schoenemann Tel: 01372 841396

Registered Charity No 251051

Chief Executive: Cynthia Robinson

Director of Finance: Gary Allcott ACMA

Director of Fundraising  
and Marketing: Jacqui Walford



# YOUR SUPPORT IS VITAL



Our ambition is to support increasing numbers of disabled people and continue to deliver training and rehabilitation services that are second to none. Our trustees and managers are actively considering how best to achieve this goal. At the same time, we consistently develop our services to reflect best practice and modernise those facilities that are no longer appropriate.

Central to the continuing success of Queen Elizabeth's Foundation is a robust network of loyal supporters and volunteers. Life is getting progressively tougher for charities through pressures in the economy and squeezes on government funding, so gifts of time and money are *essential* to our work and greatly appreciated. No commitment could have been more impressive than that of the late Chairman, Lord Hamilton of Dalzell, whose stalwart support spanned almost 30 years and whose abiding vision was that disabled people should be offered opportunities to develop their skills. We are delighted that Corinna, Lady Hamilton will extend the family's tradition of volunteering and add the role of President to her existing trustee responsibilities. Formerly, the late Lord Holderness and Lady Holderness accepted this position sequentially and the range of high-level posts they also held (including marketing a unique range of china) spanned more than 60 years. We are extremely grateful to all these very special individuals.

We passionately believe that opportunities for improving life skills should be made more widely available to disabled people and we plan to develop our services so there is more choice. None of this would be possible without the commitment of our expert staff, volunteers and donors. Thank you all for your continuing dedication, support and generosity.

Peter Sedgwick  
Chairman

Cynthia Robinson  
Chief Executive

## Centre Focus the work of the Foundation

**Queen Elizabeth's Foundation is dedicated to finding innovative ways to continue to meet the ever-changing needs and aspirations of people with disabilities. Each Centre is committed to expanding and developing the level of service and facilities that they already provide, to ensure the best possible outcomes for those who use them.**

At the core of our services is a commitment to the individual. Our aim is to provide every person with a disability the opportunity and skills to select the lifestyle of their choice.



Wendy, client at the Development Centre

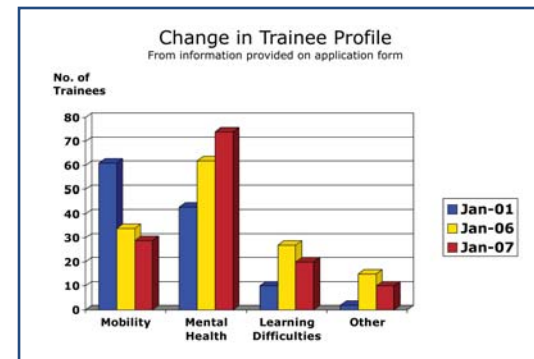
For example, young people arriving at the Development Centre typify those who are seeking to take control of their lives. Their aim is to move forward - on and out of the Centre to capitalise on what they have learnt. We are constantly seeking ways of enabling them to maximise their potential and are pleased to announce the opening, this August, of a new residential area providing 'group accommodation' which will present another lifestyle option.

Six young people will be able to live as independently as they are able, giving them more autonomy and the opportunity to try shared accommodation in the same way as many of their

peers choose to do. This complements the 'Woodside' training flats, which have single accommodation with support and care reduced in line with their developing independence.

Comments Wendy: "I came here to learn new skills and become more independent. Now I have moved into 'Woodside' - it is fantastic - I really feel that I have achieved the goal I set myself and will be able to make informed choices about my future within the wider community."

The Foundation recognises that the challenges faced by those arriving at the Training College can be equally daunting and is continually striving to extend and improve its services. An on-going



modernisation programme recognises the importance of maintaining the quality of the trainees' residential experience.

A great success has been the introduction of the Assessment and Development Centre (ADC) which, 12 months on, is already making a major contribution to revolutionising the way we meet the needs of our trainees.



Paul, trainee at the Training College

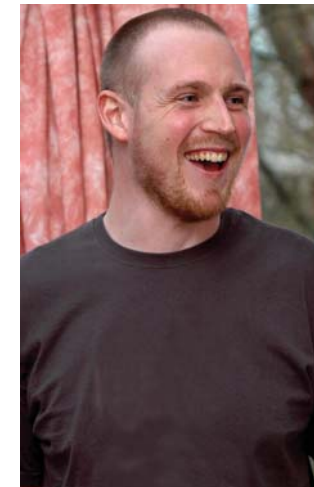
With most courses full and carrying waiting lists, the College is constantly looking for new ideas. This year the very successful Painting and Decorating course will be extended to offer a higher level NVQ qualification that will open up greater employment opportunities, and, to meet the growth in customer oriented businesses, we will be introducing a new 'Customer Service Skills' course later this year.

"I was disabled following an accident," says Paul "and obliged to abandon my career. I went to the College to retrain and start my life afresh. I was lucky enough to be in the first intake of the ADC. It was a very positive experience. It gave us all a structure and an opportunity to evaluate ourselves before starting training,

which helped enormously. They gave me the support I needed to make it work. I now have a qualification in landscaping and a job with long-term prospects, which is fantastic."

The challenges faced by those who have sustained a brain injury can seem insurmountable - for most were enjoying the lifestyle of their choice when, in a split second, their lives were turned upside down, never to be the same again. The Foundation's Brain Injury Centre is committed to providing extensive rehabilitation and support programmes to ensure the best possible outcomes for them.

Communication is central to rehabilitation - it is, arguably, the worst faculty to lose. If a person cannot communicate with others their life is severely limited. As an already well-regarded specialist Centre, we are determined to develop the communication and education aspects of our work and are planning improved facilities that will enhance the quality of our rehabilitation service.



Howard, client at the Brain Injury Centre

Explains Howard: "I was 23 and midway through University when a serious illness left me with a devastating brain injury. My life was derailed through no fault of my own. The staff at the Brain Injury Centre have been brilliant in helping me to recognise and accept both limitations and opportunities and have enabled me to get my life back on track."

The Resource Centre has a successful record of offering life skills development activities to local disabled people. Members are currently working in consultation with Kent County Council where their experience and expertise is proving invaluable in considering alternative methods of delivering the services currently provided.

Comments Sonia: "I am very pleased to be representing the Centre members on the working party. Our facilities are fantastic. People gain so much - many have been isolated and started to lose their identity. Here they recover their confidence and focus on what they can do rather than what they can't - and that builds self-esteem more surely than anything else."

The Mobility Centre continues to go from strength to strength - since 1982 disabled people have received assessments, information and advice on driving, vehicle choice and adaptation - all of which enable them to improve their quality of life.

The Centre also delivers an expert training service and is continually investigating opportunities to broaden the service offered to other organisations. For example, in-house courses currently held for Advanced Driving Instructors will be extended over the coming year as our trainers run external courses in Bristol, York and Dublin.

In 1990 the Foundation led the way in information provision - as one of the first to research and maintain a database of specialist information for



Sonia, member of the Resource Centre



Training at the Mobility Centre

people with disabilities. Since then a web version of the database has been developed as a complementary product to the existing CDRom. We are now exploring opportunities with like-minded organisations to make the best use of the data set we hold.

QEF Trading now operates thirteen shops, two of which were opened this year. Of these, six are selling furniture, which has proved to be a strong area for us. An on-going refurbishment programme supports our shops - Epsom has recently benefited from a major refit and further work is planned to improve those in Leatherhead and Teddington. As ever we acknowledge the generous donations of time and effort made by our volunteers who are the backbone of our work.

Supporters are also able to purchase cards and gifts through the Foundation website, which has been updated this year. It provides information on all our services together with the option to make a donation online.

The Foundation continually develops new fundraising initiatives to secure donations. A wide ranging calendar of fundraising events, including perennial favourites the Guinness & Oyster Luncheon and the Ladies Lunches, contribute much-needed funds for capital development and new services.

It is with enthusiasm and commitment that the Foundation looks to the challenges ahead. We are dedicated to the continuous development of our services to ensure that they best meet the needs of our users.

In a closing tribute to our late Chairman, Lord Hamilton of Dalzell, we recall his vision: "It is the individual who counts - focus on them, show them how to get what they need to make their lives the best they can." As we look to the future that sentiment is as appropriate today as it ever was.

**Thank you for your support and commitment to the Foundation.**



L-R: Anne Cotterell, Chairman of the Ladies Autumn Luncheon Committee; Maggie Thornton, Blair Foundation; Carol Thatcher, speaker; Jeni Thornton, Blair Foundation; Cynthia Robinson, Chief Executive, Queen Elizabeth's Foundation.